

Community Advisory Network (CAN) Meeting

Zoom Call

June 5, 2020 at 10:00am

Patti Jo welcomed everybody at 10:07 a.m. to the zoom call. She asked how the different agency were adopting to the working from home and curious what technology was being used to conduct business. Do you think it will carry over?

- Joy Box from Lorain County Public Health (LCPH) mention that the nurses are working remotely and doing a lot of zoom calls. She stated that limit amount of people admitted to each division and there is a screener at the door. She feels that it is going well.
- Heather Knolbe with help me grow mentioned that the families are really engaged, and it seems to be going well. She mentioned that the parents have to work with the kids more because we are not physically there. One issue is though that not everybody has the technology. Heather would like for a zoom call to be an option in the future instead of a home visit.
- Lisa Stevens from LACADA stated that they had to move all of there outpatient remotely. It was difficult at times, the clinicians had to remind the patients of the rules. For the telehealth the turnout was better than expected. For residential we had to limit the intake coming in. LACADA has seen a lot of relapse during this time. She stated that we need to hold people accountable, staying safe and remain their sobriety.

1. Independent Living and Emancipated Youth Services

Patti Jo introduced Cathy Fairbanks, supervisor of independent living at LCCS.

Cathy talked about what independent living is:

- Eligibility
 - Youth who are 13 ½ and older
 - In custody of children services
- Service Provided
 - Employment skills
 - Education options
 - Healthy Relationships

- Risk prevention
- Health and nutrition
- Money management
- Transition planning:
 - Begins a 17 (formal meeting with the youth and their team)
 - Youth are encouraged to invite who they feel are their supports
 - Referrals made to community agencies
 - Bridges
 - Ohio Healthy Transition Program
 - Fostering Youth Independence Voucher (LMHA)

Kris Ross, Family Base Care (FBC) manager at LCCS, talked about the Bridges and the Ohio Healthy Transition Program. The Bridges program is to help give a standardized after care program throughout the state of Ohio. Bridges will assist with rent and helps to collaborate other services that would be helpful for the young adult. The Ohio Healthy Transition Program is a 5-year grant with the Ohio Department of Mental Health and Addiction with Cuyahoga and Lorain Counties. Many different agencies around the table talking about where our young adults might fall through the gaps and a smooth transition. Focusing on ages 16-25 with wrap around services to helping them be successful and achieve their goals.

Cathy talked about the emancipated youth services:

- Young adults who have left foster care at 18 or older
- Engaged in services
- Funding through TANF-IL
- Boarder home

Cathy gave independent living statistics for 2020:

- 25 independent living youth
- 13 emancipated
- 5 out of 7 have graduated with 2 of them going to Lorain County Community College and 3 entering the work force.

2. CQI Reports/Annual Reports

Patty Jo stated that when the stay at home order was first issued that a flyer was sent out about reporting child abuse and neglect. With the stress levels at home rising and loosing connections a concern was that less cases would be reported. Patty Jo

turned it over to Andrea Hall-Miller, CQI manager at LCCS, to report on what data has been collected in the last months vs years to see if the pandemic has caused an issue with reporting child abuse or neglect.

Andrea shared the data that was reported in 2020 thus far, with how many calls have been screened in or screened out and the total number of calls received for each month. April and May seem to be a little low, but it is starting to show an upswing of things with the state starting to reopen. Andrea shared the data from 2016-2020, 2020 is comparable to 2018. This year so far, we have taken 1,600 total calls and 2018 was 1,800 total calls. Andrea stated that with summer approaching I'm sure more calls will be coming in.

Andrea discussed the CARA referrals with so far about 126 infants being exposed to drugs, with marijuana being the highest rate. She also stated that about 75% of the calls coming in are from mandate reporters.

A question was asked if we only take phone calls as way to report? Patti Jo explained that children services will receive reports in all different kinds of ways, walk-ins, phone calls, social media, emails, letters... We are flexible with how information is brought in and shared with the correct person.

3. Lorain County Children Services (LCCS) Practice Model

Patti Jo introduce Dena Jones, intake specialist at LCCS, to talk about the LCCS Practice Model.

Dena mentioned about the presentation that she can present to help agencies understand children services and what goes into reporting. It's a good opportunity for your staff that might not have experience when reporting and what to expect. Dena mentioned that each call can last 20-25 minutes, and a lot of information is asked because they need to determine if it is enough to investigate. We still document the information and we will answer any questions that someone may have. This presentation helps create the relationship and feeling comfortable calling.

Patti Jo stated another thing I want to talk about is the strategic plan to provide better services to the community. She introduces Rhonda Conway, direct services supervisor at LCCS.

Rhonda mentioned that the strategic plan fell under stronger practices and how we can strengthen internally. We were looking for something more simplified and what we are looking for towards staff expectations and served as a reminder. We made this into a magnet that represents our core and central values that we feel we should be representing every day. Each category has a larger explanation but we simplified it so it would be easily posted around the agency.

4. Your Announcements and Updates

- Joanna Gioia from OhioGuidestone stated that the Triple P Positive Parenting Program is being offered every Wednesday, you can choose a morning or evening session. Registration is free and able to register for as many sessions they would like.
- Joy Box from Lorain County Public Health (LCPH) mentioned that LCPH is offering free cloth face coverings to any agency. The website also has signs that can be printed and be displayed to remind people of social distancing. Patti Jo mentioned that the email would be forwarded out to the group so they can request facial coverings.
- Heather Distin from MHARS mentioned about the first responders and there is more information on our website

Patty Jo thanked everybody who was able to join the meeting and it was nice seeing each other again. We will see you again late summer for the next CAN meeting. The meeting was concluded at 11:23 a.m.

Minutes taken by Melanie Hohmann, Confidential Data Analysts